



FMG
(FARMERS MUTUAL GROUP)
NEW ZEALAND

FMG
Advice & Insurance

Let nothing stop you

AUCKLAND
LARGEST CITY
1,500,000 popl.



WELLINGTON
(CAPITAL)



NEW ZEALAND



1,600KM LENGTH



268,838 SQ KM



THE MAORI WORD FOR NZ IS AOTEAROA WHICH MEANS 'LAND OF THE LONG WHITE CLOUD'



IN 1893 NEW ZEALAND BECAME THE FIRST COUNTRY IN THE WORLD TO GIVE WOMEN THE VOTE



NZ WAS ONE OF THE LAST COUNTRIES TO BE FOUND & SETTLED



75% OF THE POPULATION ARE EUROPEAN, 15% MAORI, 10% ASIAN, 5% PACIFIC & OTHER)



MAORI ARE THE INDIGENOUS PEOPLE OF NZ

THE ECONOMY



\$240bn
GDP



\$2.5m
PEOPLE



5% UNEMPLOYMENT



\$50,000 MEDIAN INCOME

**AGRICULTURE & TOURISM
ARE THE LARGEST SECTORS OF
THE NEW ZEALAND ECONOMY**



NZ INSURANCE MARKET



GENERAL INSURANCE

\$5.2bn GWP



30%



9%



29%



3%



13%



6%



11%



LIFE INSURANCE

\$2bn GWP



PREVENTION. CARE. RECOVERY.



THE GOVERNMENT IS A KEY PLAYER IN THE PROVISION OF NON-LIFE INSURANCE. PERSONAL INJURY IS COMPENSATED BY THE ACCIDENT COMPENSATION COMMISSION (ACC)



CHRISTCHURCH EARTHQUAKES <\$3obn.



89% RESIDENTIAL CLAIMS SETTLED



93% OF CLAIMS BY VALUE SETTLED

98

LICENSED INSURERS COMPRISE

26 LIFE INSURERS AND 72 NON-LIFE INSURERS, THE LATTER INCLUDING HEALTH AND GENERAL INSURERS, AND REINSURERS

NZ GENERAL INSURANCE MARKET

IAG 45%
State | NZI | AMI | Lumley

QBE 6%

Chubb 2%

MAS 1%

Allianz 3%

Youi 0.6%

Tower 5%

FMG 4%

Vero 19%

AA 5%

AIG 3%

Zurich 1%

FMG DOMNINATE THE RURAL MARKET

FARMERS & GROWERS MARKET SHARE



NEW ZEALAND'S LEADING RURAL INSURER



IN IT FOR THE LONG HAUL

ESTABLISHED 111
YEARS AGO
BY FARMERS FOR
FARMERS



A HIGHLY REGULATED INDUSTRY

GOVT (FMG ACT 2007)
RBNZ / IPSA 2010
FMA / FAA



A NATIONAL FOOTPRINT

500+ EMPLOYEES
130 MOBILE ROLES
OWN ASSESSORS &
CLAIMS TEAMS
31 OFFICE LOCATIONS
RATED NZ'S BEST
WORKPLACE



MEMBERSHIP

INSURE A RURAL ITEM
OR A RURAL ADDRESS
49,000 MEMBERS
(67% OF POLICYHOLDERS)

NEW ZEALAND'S LEADING RURAL INSURER



LINES OF INSURANCE

GENERAL INSURANCE

(\$224m ACP)

(UNDERWRITTEN BY FMG)

PERSONAL INSURANCE

(\$11m API)

(UNDERWRITTEN BY FIDELITY, AMP AND SOVEREIGN. HEALTH PRODUCTS

UNDERWRITTEN BY SOUTHERN CROSS)



RURAL FOCUS



CLIENTS / ACP
24,000 / \$130m



13,000/\$39m



8,000/\$25m



28,000/\$30m

73,000 \$224m



FASTEST GROWING INSURER

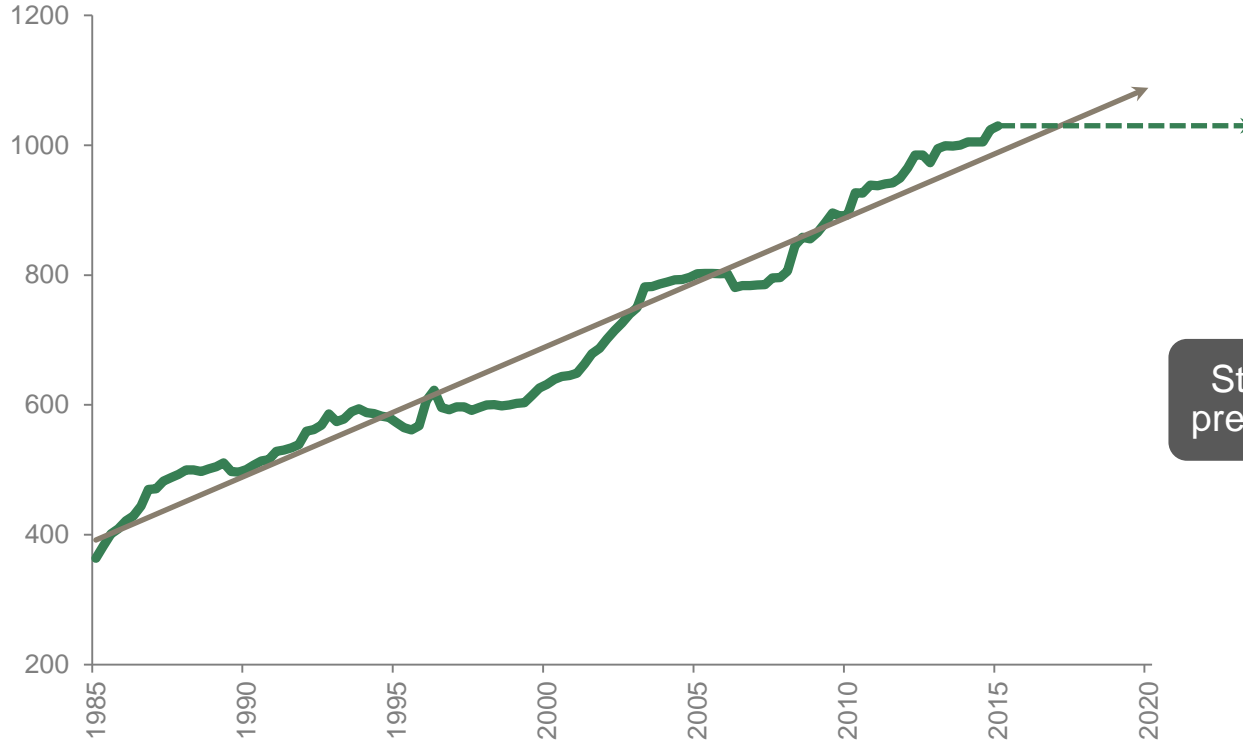
7% P.A vs. 0% FOR
INDUSTRY



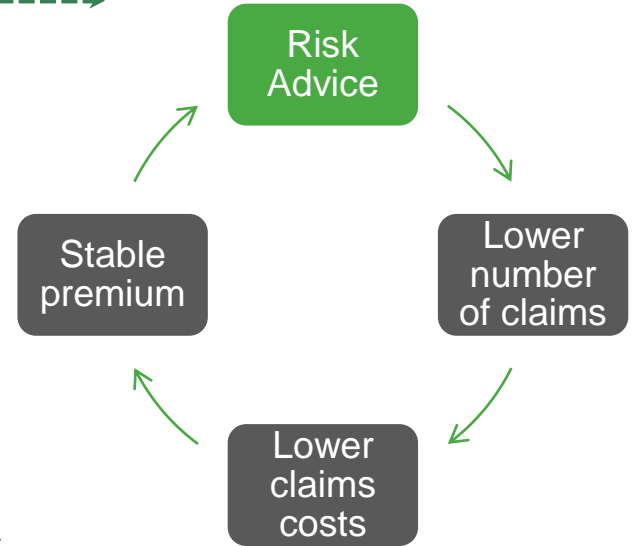
RISK ADVICE

TO REDUCE LOSSES
AND ADD VALUE TO
MEMBERS BY REDUCING
CLAIMS COSTS TO KEEP
PREMIUMS AS LOW AS
PRACTICABLE

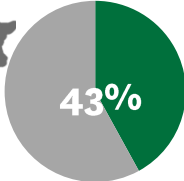
OUR RISK ADVICE STRATEGY IS TO BREAK THE 'COST-PLUS' INSURANCE CYCLE



Farm Insurance Premiums Index



CHARACTERISTICS OF OUR CLIENTS



of Farmers & Growers:

‡ 23,000

\$130m ACP



Of Rural Businesses

‡ 8,000

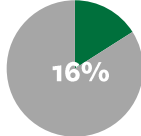
\$39m ACP



Of Residential consumers

‡ 28,000

\$31m ACP



of Lifestyle: Block owners

‡ 13,000

\$25m ACP

WE HAVE A LOT OF THE RURAL SECTOR COVERED

FARMERS & GROWERS MARKET SHARE



■ FMG ■ Aon/PGG Wrightsons ■ Brokers (other) ■ Crombie Lockwood/RD1

WE'VE GOT THE COUNTRY COVERED

Feilding

- Mobile Rural Consultants
- Rural / Commercial Consultants
- Rural / Commercial Managers
- Area Manager

Palmerston North

- Sales Management
- Information Technology
- Payment Services
- Inbound Service
- Insurance Consultants
- Claims

Wellington

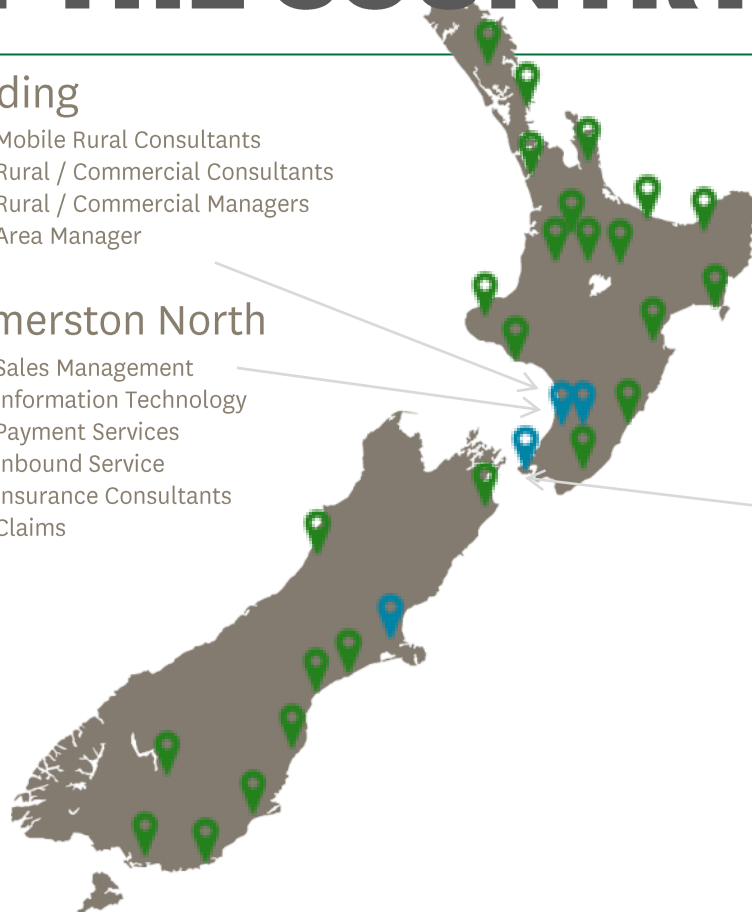
- Executive
- Corporate services



Centralised Offices



Regional Offices/Mobile roles



A DISTRIBUTION STRATEGY WITH MULTI-CHANNEL DELIVERY

