We are pleased to report on the outline of the activities of AOA from Apr. 2020 to Dec. 2020.

16. April 2020	The 2nd AOA Board of Directors Meeting 2020 (in writing)
	> Activity report for fiscal year 2019
	> Financial results for fiscal year 2019
	Response to the planned AOA events in 2020
	Microinsurance activities for the this two years(2020-2021)
22.1. 2020	
22. June 2020	Joint ICMIF/AOA Webinar
	Theme: COVID-19: How the mutual/cooperative sector is responding in Asia and Oceania
	In this webinar organized jointly by ICMIF and the AOA, three AOA members shared their responses to the COVID-19 (coronavirus) pandemic, giving examples of various initiatives from the mutual /cooperative sector of how insurers are helping their member/ policyholders, ensuring the safety of employees and the continuity of business, and supporting local communities and wider society. About 100 people from 7 countries registered for participation.
	• Noel Raboy, President and CEO of CLIMBS (Philippines),
	• Martin Stokes, CEO of MAS (New Zealand),
	 Melina Morrison, CEO of BCCM (Australia).
Nov. 2020	A questionnaire survey of members to improve the AOA activities
	With the infection of Covid-19 not ending, we collected the opinions and requests of
	members for the formulation of a single-year activity plan for 2021.
26.Nov. 2020	The 3rd AOA Board of Directors Meeting 2020 (in writing)
	> Activity report and progress report on the annual budget for fiscal year 2020
	> Activity plans and budget for fiscal year 2021
	> Holding an extraordinary general meeting and its agenda
22.Dec. 2020	AOA Extraordinary General Meeting2020 (in writing)

REPORT: AOA Activities (from Apr. 2020 to Dec. 2020)

We convened an Extraordinary General Meeting in writing to discuss the following
agenda related to the impact of the COVID-19 pandemic.
> Reduction of annual membership fees for the year 2021
We have decided that only for the year 2021, the annual membership fees would be
reduced by 50% across the board regardless of membership category.
> Amendment of the bylaws
The Bylaws used to stipulate that the voting right could be exercised by submitting a
signed "Voting Right Exercise Form". We have modified the Bylaws to allow voting
without signature via an electronic medium designated by the Secretariat subject to the
approval by the Chair.